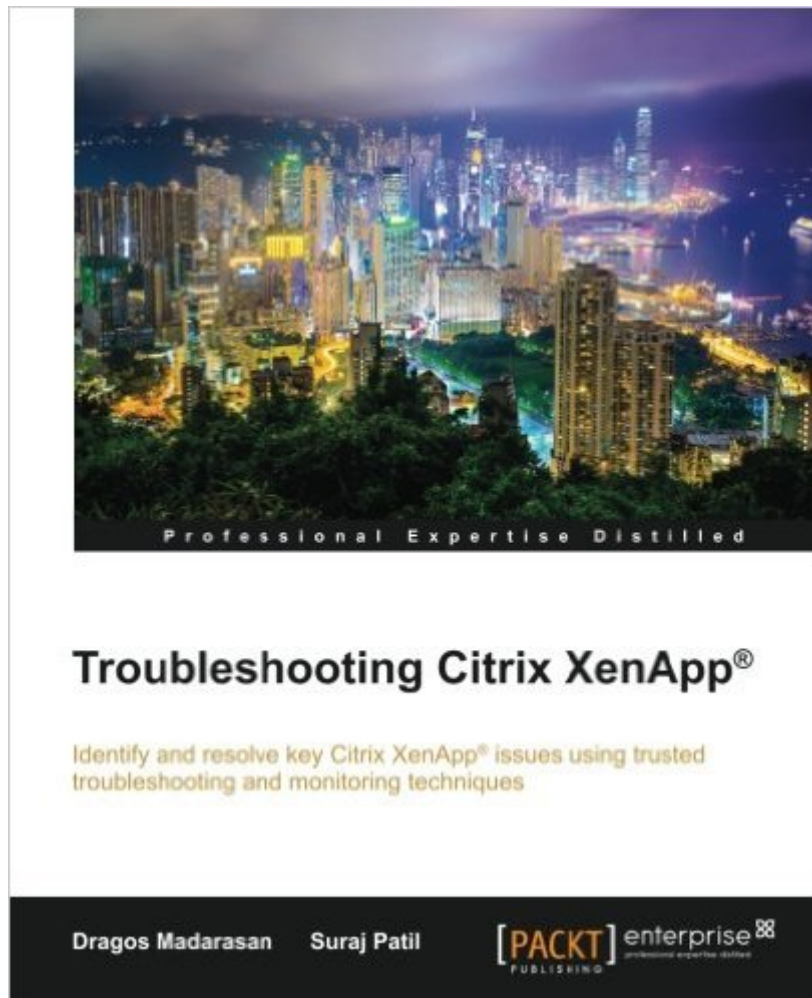


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# Troubleshooting Citrix XenApp®



## Synopsis

Identify and resolve key Citrix XenApp® issues using trusted troubleshooting and monitoring techniques

**About This Book** Understand the key troubleshooting methodologies when working with XenApp 7.5 version and above Uncover effective tips and techniques to solve real-world XenApp® infrastructure problems This is a fast-paced guide to developing key troubleshooting and problem resolution skills you can put to use in a Citrix environment

**Who This Book Is For** This book is for Citrix Administrators or Citrix Engineers who are currently managing Citrix XenApp® in a production environment and want to learn how to troubleshoot XenApp® issues in the shortest possible time. It is assumed that you have a basic understanding of XenApp's components and how to implement and manage a XenApp® infrastructure.

**What You Will Learn** Get to know about troubleshooting methodologies and perform a root cause analysis of the problem Understand the individual components and interactions required for a successful XenApp environments Identify and troubleshoot issues around the core Citrix components Identify XenApp® components and their roles and learn how they interact with the communication channels Gain tips and tricks to optimize Citrix deployments Monitor and optimize the XenApp® environment

**In Detail** Citrix XenApp® is an application virtualization product from Citrix. It allows users to connect to their corporate applications from various computer systems and even mobile devices. XenApp® has grown into a complex software with ever-expanding infrastructures in place. Together with tight integrations with other systems such as Terminal Services, Active Directory, and other third-party authentication services, troubleshooting XenApp® has become more complicated. This book teaches you how to approach troubleshooting complex issues with XenApp® deployments and understand the problem, find a fix or workaround, determine the root cause, and apply corrective steps wherever applicable. The book progresses to give you an idea about the many supportive components that play an important role in XenApp's application delivery model and should be considered while troubleshooting XenApp® issues. It also shows you standard troubleshooting processes so that you can resolve complex XenApp® issues in a mission critical environment. By the end of this book, you will see how and where to use supportive components that help minimize XenApp® issues. Also, we'll explain various tools that can be useful when monitoring and optimizing entire application and desktop delivery model.

**Style and approach** This is an easy-to-follow, fast-paced, example-oriented guide with a brief explanation on various troubleshooting methodologies to walk you through a host of real-life problems.

## Book Information

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## Customer Reviews

This is an excellent book it covers all the necessary for working with your projects. This book teaches you how to approach troubleshooting complex issues with XenApp<sup>®</sup> deployments and understand the problem, find a fix or workaround, determine the root cause, and apply corrective steps wherever applicable. The book progresses to give you an idea about the many supportive components that play an important role in XenApp<sup>™</sup>s application delivery model and should be considered while troubleshooting XenApp<sup>®</sup> issues. It also shows you standard troubleshooting processes so that you can resolve complex XenApp<sup>®</sup> issues in a mission critical environment.

Great coverage on Citrix XenApp, I used XenServer extensively and this book really helps in a pinch. If you're looking for support and unwilling to pay the high rates, then this book will help you out a lot if you're willing to put for the effort. I highly recommend this book to anyone who is not afraid to get hands on. Application performance, refactoring, and monitoring are all covered nicely with this title as well.

This book is an excellent resource for beginners to XenApp and experts alike. It covers common troubleshooting concepts and also delves into the inner workings on XenApp giving you all the tools you need to properly troubleshoot any issues that could arise in your XenApp projects or existing environment. Along with covering XenApp specific issues, the book also touches on potential issues you may run in to with other applications that XenApp interacts with such as SQL Server.

Great insight and steps to common and not-so-common troubleshooting. Good reference guide. It contains everything from communication ports to app layer interaction. Lists each component and possible issues each one could have with common troubleshooting for each.

I helped technically review this book and found that it to be very useful. I have setup Citrix XenApp in a lot of different environments for a lot of different places and believe that this resource guide includes many of the steps that I utilized along the way to troubleshoot different problems that I encountered.

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